

# Five Steps to Appeal Your Medicaid Decision

If you think your denial decision was an error, here's how to appeal:

1



**Find your denial reason in your letter**

You may only need to submit additional paperwork to be reinstated.

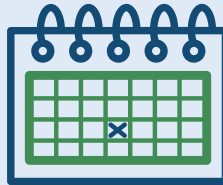
2



**Request a fair hearing within 30 days of denial notice**

Your denial letter includes instructions on how to request a fair hearing.

3



**Get a fair hearing date**

You'll receive a notice by mail from the Office of State Administrative Hearings (OSAH) with your fair hearing date, time, and location. Visit [osah.ga.gov](https://osah.ga.gov) for more information.

4



**Collect your evidence**

Bring supporting documents and evidence, like receipts and bills, to the hearing. Learn more about what to bring in this [OSAH video](#).

5



**Wait for the judge's decision**

Your judge won't make a decision at your hearing, but you will be notified by letter or email. If you win your appeal, your coverage will be backdated so there is no lapse. If your appeal is denied, you'll be directed to [Georgia Access](#) for affordable healthcare options.

Watch the [OSAH video](#) for more information.

For your privacy and security, only update your contact information on the official DHS Gateway site, at a DFCS office, or through the official DHS phone system at 1-877-GA-DHS-GO (1-877-423-4746). Services, including interpreters, are free. If you are deaf, hard of hearing, deaf-blind or have difficulty speaking, you can call us at the number above by dialing 711.